

## about your business

Your name

Your position

Business name

Trading address

PO Box

Phone

Fax

Email

Date established

Legal entity:  Sole proprietor  Partnership  Limited company  Other

Registered office (if applicable)

## about your credit requirements

Anticipated monthly spend

Credit limit required

## complete this to agree to our terms of sale set out below

Signature

Print

Date

## your trade references

Bank name

Contact

Phone

Verified

Credit status

First trade ref

Contact

Phone

Verified

Credit status

Second trade ref

Contact

Phone

Verified

Credit status

Third trade ref

Contact

Phone

Verified

Credit status

Complete white boxes only, solid boxes for internal use

## for internal use only

Credit limit

Terms

Sign/date

### Minimum Quantities

The default minimum quantity is 3 units unless:

the unit of measure specifies otherwise; or  
the item is a bulk package containing more than 3 retail units.

If you wish to order quantities below our minimum, we reserve the right to charge the Suggested Retail Price (SRP) as indicated in the price list prevailing at the time.

### Pricing

We reserve the right to change our prices without notice; the price that applies shall be the price prevailing at the time an order is placed. If there has been a price change on any item ordered within the preceding 30 day period, a representative will bring that to your attention before processing the order. In the event that you receive an item that was subject to a price change within the preceding 30 days, you may return that for a full credit based on the original method of payment and price that applied without penalty.

### Shipping & Delivery

We will endeavour to ship available items the next business day on orders placed before 2pm.

Delivery is free on orders over \$50 within New Providence and Paradise Island. Family Island customers will have their order shipped to their preferred carrier within New Providence; we are not responsible for any loss or damage arising once the carrier has signed a clean delivery receipt. If you receive the wrong product or it is damaged during shipping, please contact our sales department within 1 business day of receipt; we reserve the right to reject any claims filed beyond this deadline.

### Order Cancellation

You may be able to change or cancel your order without penalty if it has not been shipped. In the event that the order has been shipped, it will be subject to our returns policy. Returns

If you are not satisfied with your purchase, return it with the original receipt number and original packaging within thirty (30) calendar days of the date of purchase. If the item is returned unopened, in the original box, we will exchange it or offer a credit to the value shown on the original receipt less a 10% restocking charge. In the event that the item is returned due to an expiry date being within 3 months of date of receipt, the restocking charge will not apply.

### Your Account

Your account will have the following status and conditions which must be adhered to before

releasing the order in to your possession:

*Cash only* - We will require a cash only payment  
*Due on receipt* - We will require a payment in the form of cash, cheque, direct deposit or draft  
*30 Day cheque* - We will require a cheque dated 30 days from the date of delivery  
*Net 30 days* - Payment is due strictly 30 days from the date of invoice

Where credit is granted, a credit limit applies; we reserve the right to request a payment in order to allow your account to be operated within its credit limit. If you are unsure about your credit limit, you may contact our sales department for further information or to request a change.

In the event that the aforementioned terms are not adhered to, we reserve the right to downgrade the account status and, if necessary, issue legal proceedings for recovery of the amounts outstanding together with associated costs.

### Returned Cheques

In the event that a cheque is dishonored for any reason, other than due to an error on our part, a \$20 administration fee shall apply and the account status downgraded automatically. Thereafter only cash or equivalent shall be accepted as a substitute; if the matter remains outstanding for more than 7 days we reserve the right to issue legal proceedings.